

Herbal Beauty Terms & Conditions

Thank you for your interest in Herbal Beauty Bath and Body products. We look forward to working with you!

Wholesale Discount Prices

Wholesale discounted prices are available to customers that will be re-selling our products to the consumer through an established retail store or website.

Minimum order

-We require a minimum opening order of \$200.00 and \$125.00 minimum for every order after that.

Shipping

-All wholesale orders will be charged \$17.00 for shipping.

-We will ship through the USPS.

- You must notify our office of any shipping errors or goods damaged in transit within 3 days of receipt of shipment. We will then either issue you a credit or send a replacement product at no charge.

-Most orders will be shipped out within 5-7 business days.

Out of Stock

-We try to have everything in stock. However, there may be unavoidable outages. When an out of stock situation occurs we will either hold your order; if we expect to have the items back in stock within a few days, or we will send your order without the items and ship the OOS items when available. There will be no additional shipping charges. We will note on your packing slip any items that you ordered that were out of stock.

Return/ cancellation policy

-After the order is placed, you have 2 days to cancel the order.

-If you are unsatisfied with your order, you must ship it back within 1 week of receiving it. You are in charge of shipping fees and there will be a restocking fee of 15% of the order total.

-All items returned in sellable condition will be credited to the customer's account.

Samples/Displays/Testers

-With every first order, the customer will receive an assortment of soap samples and/or tester products.

-If customer is interested in signage or marketing materials, please contact us to discuss your options.

-A lip balm holder will be included free of charge if the customer orders 25 lip balms. (5 of each kind)

Prices

Our prices are subject to change without notice.

Thank you!